SANGOMA

PBXACT 60

Ideal for Mid-sized Businesses and Branch Office Locations

PBXact 60 is a premise-based appliance built for small to mid-sized enterprises looking to seamlessly integrate IP phones, VoIP trunks, PSTN connectivity while improving employee collaboration and productivity with a large suite of advanced features. PBXact 60 supports up to 60 licensed extensions and 40 simultaneous calls.

Included PBXact Features

Enhanced Modules
All PBXact appliances includes the follow enhanced modules:

- Call Recording Reports
- Class of Service
- Conference Pro
- Extension Routing
- Park Pro
- Page Pro
- SysAdmin Pro
- Voicemail Notify
- Voicemail Reports
- IM Chat

Quick-Start Installation Wizard
The quick-start Installation Wizard for PBXact makes it incredibly easy to get your PBX set up with basic configuration in just a few minutes!

User Control Panel for Personal Administration
UCP provides each user with a web based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their phone soft-keys like call forwarding, follow me, call waiting and do not disturb.

Zulu UC Desktop Integration
Zulu UC Desktop Integration is included with all PBXact Systems, providing users with: a feature-rich softphone for true office mobility including click-to-call from web browsers and screen pops for helpdesk integration.

Integration with Sangoma IP Phones

Zero Touch Provisioning
Designed specifically for PBXact, Sangoma's line of IP Phones auto-provision themselves out-of-box using our Redirection Service and Endpoint Manager Module.

Full Suite of Phone Applications
A suite of applications to control functions and settings directly from the screen of IP phones. No need to remember feature codes! PhoneApps are built-in to Sangoma IP Phones.

Quick Facts

- Ideal for Small to Medium Office Deployments

- Supports 60 Extensions / Users & 40 Simultaneous Calls

- Open SIP Trunk & PTSN Integration

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- Built-in Auto-provisioning with Sangoma IP Phones Including 3rd Party Options

- Mobility & CRM Integration

- Console Web GUI

- Management Ports: 1x Serial Console (RJ45) & 3x USB

- Network Ports: 4x GB Ethernet & 1x VGA

- Professional Installation & Maintenance Services Available

- Offers 1 Year Warranty with Options to Extend

General Features:

- Unlimited auto-attendant / IVR
- Flexible time-based call routing
- Class of Service
- User management and group creation
- Hunt / Ring groups with pre-call announcement
- Music-on-hold
- Voicemail-to-email
- Voicemail blasting
- Directory
- Customizable announcements
- Built-in multi-language IVR, voicemail and announcements
- Mult-language admin GUI and end user device support (UCP and IP phones)
- Calling queues (ACD / IVR)
- Built-in calendar used for call-based routing (Holiday and office hours routing)
- Enhanced timezone support
- Call Recording Reports
- Call logging interface
- Secure communications (SRTP/ TLS)

Call Features:

- Unlimited conference bridge and control
- Follow me / Find me calling
- HotDesking
- Intercom
- Enhanced Paging (Page Pro): Valet style, scheduled with custom recording
- Call Parking / Call Pickup
- Caller-ID
- Do-not-disturb
- Call Forward
- Call Waiting
- Call History and CDR
- Speed Dial
- Caller Blacklist
- Multi-parking lot (Park Pro)

Unified Communications:

- End User Control Panel (Dashboard):
  - Conference rooms
  - Voicemail control

- WebRTC phone with chat
- IP Phone programmable button customization (EPM for UCP)
- Call forwarding, call-waiting, DND and follow-me control
- Presence
- Zulu UC Desktop Integration
  - Desktop softphone (Windows and Mac): call, team chat, SMS, presence
  - Click-to-Call from browser, email client and CRM
  - Screen-Pop for helpdesk and CRM
- Mobile Client
  - iOS/Android Support
  - Presence Control
- CRM Integration
  - SugarCRM, SuiteCRM, SalesForce, Zoho, ConnectWise
  - Click-to-call, call history, call recording, screen-pop

Telephone Features:

- Built-in Auto-Provisioning with redirect service (Included with Sangoma IP Phones)
- EndPoint Manager – centralized tool for IP phone provisioning for customization and configuration (Included with Sangoma IP Phones)

Call-Center Features (Built-in):

- Call Queuing (ACD)
- Advanced Ring Strategies
- Caller Announcement
- Agent wrap-up time
- Max- Queue callers
- CRM Integration
- Call Recording

Licensed Add-ons (Additional Fee):

- XactView Wallboard – user status view and call control
- Professional greetings

- Queue – call center statistics, barging, call-override, advanced call-center reporting
- EndPoint Manager for non-Sangoma Phones
- Queue call-back for inbound callers
- Web Call-back
- Outbound campaign (Call-center feature)
- Appointment Reminder
- Outbound Call Limiting
- Hotel Property Management

Protocol & PSTN Support:

- SIP V1/V2, IAX2
- ISDN PRI (T1/E1), Analog, BRI with telephony cards (Sold as option)

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Codec Support:

- Software
  - ulaw, alaw, gsm, g.722, g.726, slin, ilbc and *g.729

    May impact overall call capacity
    *PBXact 14 and above
- Hardware
  - Option to add D100 Sangoma Transcoding Card supporting: ulaw, alaw, slin, g.729, g.723, g.722, g.726, gsm and ilbc

Hardware:

- 3x GB Ethernet ports
- 1x VGA
- 2x USB ports
- 1x serial console (RJ45)
- 2 PCI express slots
- Unit dimensions
  - 430 x 320 x 45mm (WxDxH))
- Unit weight
  - 3.95kgs (8.7lbs)
- Internal 100~240V power supply

About Sangoma

Sangoma Technologies is a trusted unified communications leader, providing globally scalable telephony solution, such as on-premise IP-PBX Phone Systems, SIP Trunking service, voice-over-ip (VIP) Gateways, session border controllers(SBC) and telephony cards. Sangoma's business telephony products are integreated into much of the world's OEMs, Enterprises, Carriers and service provider networks providing seamless connectivity between traditional infrastructure and new technologies.

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