SANGOMA

PBXACT 40

Ideal for Small Businesses

PBXact 40 is our smallest on-premise based appliance built for small businesses looking to seamlessly integrate IP phones and VoIP trunks while improving employee collaboration and productivity with a large suite of advanced features. PBXact 40 supports up to 40 licensed users and 30 simultaneous calls.

Included PBXact Features

Enhanced Modules

All PBXact appliances includes the follow enhanced modules:

- » Call Recording Reports
- » Class of Service
- » Conference Pro
- » Extension Routing
- » Park Pro
- » Page Pro
- » SysAdmin Pro
- » Voicemail Notify
- » Voicemail Reports

Quick-Start Installation Wizard

The quick-start Installation Wizard for PBXact makes it incredibly easy to get your PBX set up with basic configuration in just a few minutes!

User Control Panel for Personal Administration

UCP provides each user with a web based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their phone soft-keys like call forwarding, follow me, call waiting and do not disturb.

Zulu UC Desktop Integration

Zulu UC Desktop Integration is included with all PBXact Systems, providing users with: a feature-rich softphone for true office mobility including click to call from web browsers and screen pops for helpdesk integration.

Integration with Sangoma IP Phones

Zero Touch Provisioning

Designed specifically for PBXact, Sangoma's line of IP phones auto-provision themselves out-of-box using our Redirection Service and EndPoint Manager Module.

Full Suite of Phone Applications

A suite of applications to control functions and settings directly from the screen of IP phones. No need to remember feature codes! PhoneApps are built-in to Sangoma IP Phones.

Quick Facts

- » Ideal for Small Office Deployments

- » Supports 40 Extensions / Users & 30 Simultaneous Calls

- » Open SIP Trunk Integration

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- » Built-in Auto-provisioning with Sangoma IP Phones Including 3rd Party Integration

- » Mobility & CRM Integration

- » Console Web GUI

- » Management Ports: 1x Serial Console (RJ45) & 3x USB

- » Network Ports: 4x GB Ethernet & 1x VGA

- » Professional Installation & Maintenance Services Available

- » Offers 1 Year Warranty with Options to Extend

General Features:

- » Unlimited auto-attendant / IVR
- » Flexible time-based call routing
- » Class of Service
- » User management and group creation
- » Hunt / Ring groups with pre-call announcement
- » Music-on-hold
- » Voicemail-to-email
- » Voicemail blasting
- » Directory
- » Customizable announcements
- » Built-in multi-language IVR, voicemail and announcements
- » Mult-language admin GUI and end user device support (UCP and IP phones)
- » Calling queues (ACD/IVR)
- » Built-in calendar used for call-based routing (Holiday and office hour routing)
- » Enhanced timezone support
- » Call Recording Reports
- » Call logging interface
- » Secure communications (SRTP/ TLS)

Call Features:

- » Unlimited conference bridge & control
- » Follow me / Find me calling
- » HotDesking
- » Intercom
- » Enhanced Paging (Page Pro): Valet style, scheduled with custom recording
- » Call Parking / Call Pickup
- » Caller-ID
- » Do-not-disturb
- » Call Forward
- » Call Waiting
- » Call History and CDR
- » Speed Dial
- » Caller Blacklist
- » Multi-parking lot (Park Pro)

Unified Communications:

- » End User Control Panel (Dashboard):
  - › Conference rooms
  - › Voicemail control
    WebRTC phone with chat
  - › IP Phone programmable button
  - › customization (EPM for UCP)
  - › Call forwarding, call-waiting, DND and follow-me control
- » Presence
- » Zulu UC Desktop Integration
  - › Desktop softphone (Windows & Mac): call, team chat, presence
  - › Click-to-Call from browser, email client and CRM
  - › Screen-Pop for helpdesk and CRM
- » Mobile Client
  - › iOS/Android Support
  - › Presence Control

- » CRM Integration
  - › SugarCRM, SuiteCRM, SalesForce, Zoho, ConnectWise
  - › Click-to-call, call history, call recording, screen-pop

Telephone Features:

- » Built-in Auto-Provisioning with redirect service (Included with Sangoma IP Phones)
- » EndPoint Manager – centralized tool for IP phone provisioning for customization and configuration (included with Sangoma IP Phones)

Call-Center Features (Built-in:)

- » Call Queuing (ACD)
- » Advanced Ring Strategies
- » Caller Announcement
- » Agent wrap-up time
- » Max- Queue callers
- » CRM Integration
- » Call Recording

Licensed Add-ons (Additional Fee):

- » XactView Wallboard – user status view and call control
- » Queue – call center statistics, barging, call-override, advanced call-center reporting
- » EndPoint Manager for non-Sangoma Phones
- » Professional greetings
- » Queue call-back for inbound callers
- » Web Call-back
- » Outbound campaign (Call-center feature)
- » Appointment Reminder
- » Outbound Call Limiting
- » Hotel Property Management

Protocol Support:

- » SIP V1/V2, IAX2

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Codec Support:

- » Software
  - › ulaw, alaw, gsm, g.722, g.726, slin, ilbc and *g.729

    May impact overall call capacity
    *PBXact 14 and above

Hardware:

- » 4x GB Ethernet ports
- » 1x VGA
- » 3x USB ports
- » 1x serial console (RJ45)
- » Unit dimensions
  - › 127 x 127 x 50mm (WxDxH))
- » Unit weight
  - › .68kgs (1.5lbs)
- » External universal AC/DC power brick